

# Digital registration

FAQ list 1:

Registration of the accommodation provider for the digital reporting system

Name	Date	Signature
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Delivering committed	2021-03-28	Martin Schaarschmidt
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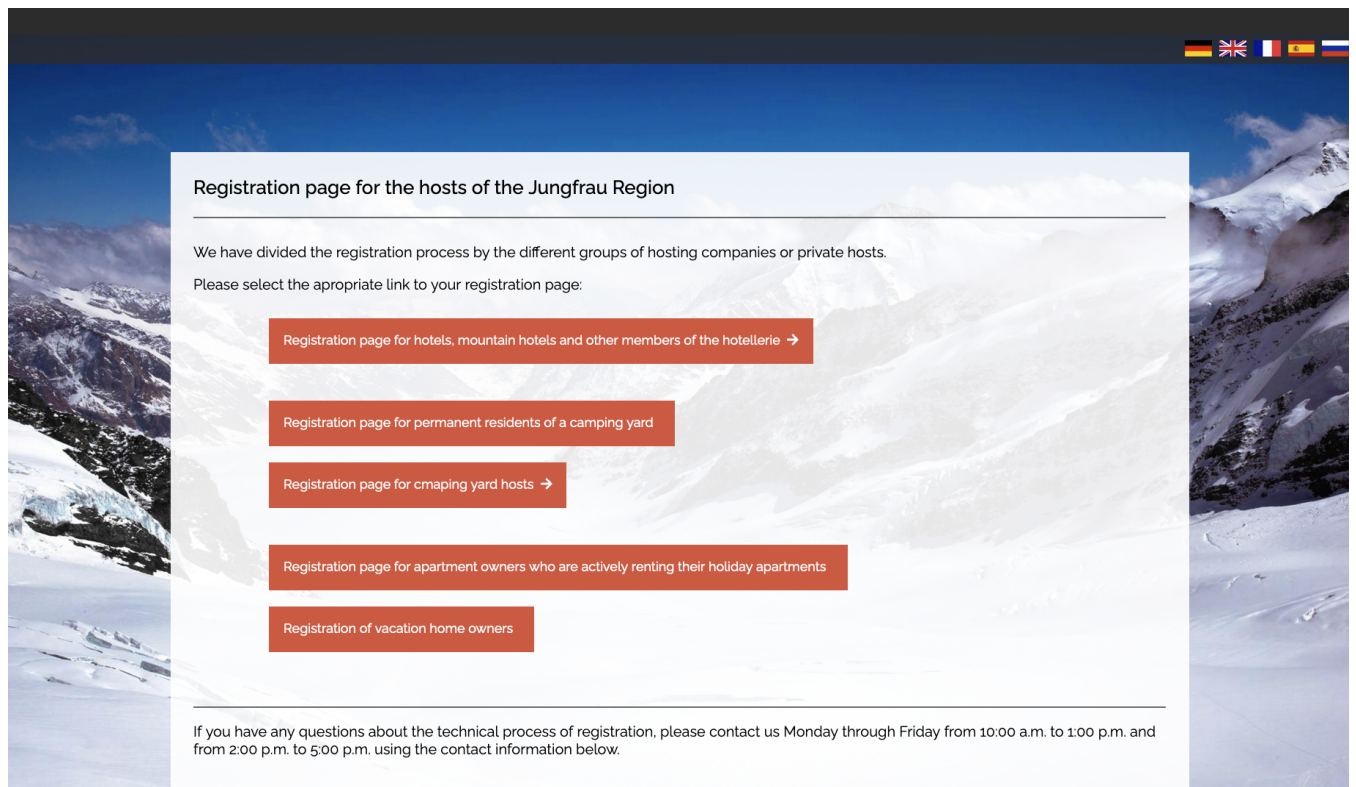
## Which URL address can I use to register as an accommodation provider (client account) for digital reporting?

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You can use the following URL address to start the registration process as an accommodation provider:

<https://www.registration-jungfrauregion.swiss/en/cloud-registration-company/>

as shown in the example below:



## Do different accommodation types require different accounts (client accounts)?

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This cannot be answered in principle, because it depends on the accounting process behind it.

If the company has two different accounting IDs (customer accounts), via which the accounting of the different types of accommodation is realized, then it also requires separate client accounts in the digital reporting system.

If its booking registrations are all settled via a common customer account, only one common client account is required.

## **My chosen password is not accepted. What are the requirements for a password?**

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Please note that your password must be at least 8 characters long. It must also contain at least one uppercase letter, one digit and one special character.

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## **Do employees of my company also have to register for the site?**

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No, after successful registration additional users can be created in the extranet by the client's manager.

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## **During registration a login is required, - how do I get to this login?**

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When registering, you choose a login that you can assign to yourself according to your own specifications. This login will be required for future registration.

We recommend you:

1. Either use your personal e-mail address  
or
  2. use the first letter of your first name in combination with your last name (Max Mustermann = mmustermann)
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## **Can accommodation providers who are registered also "unregister" again?**

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This is a conditional process that depends on two factors:

1. If the accommodation provider ceases its hosting activity and is exempted from paying the visitor's tax, the client can in principle be deactivated in consultation with JRT AG.
2. The decisive factor, however, is the regulation regarding the obligation to retain the registration data. This is 5 years and may not be undercut. Thus, a client and the associated reporting data will be maintained for at least 5 years after the end of the activity of the host.