



## MASCH SOFTWARE SOLUTIONS

Customer Service Group

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GUEST INQUIRIES MADE EASY

## CM STUDIO .iQUOTE

WITH A FEW MOUSE CLICKS  
FROM BOOKING REQUESTS  
THROUGH OFFERS TO ONLINE BOOKINGS

Inquiries via your own website,  
by e-mail or by phone  
easily and efficiently managed.



## REQUESTS AND OFFERS QUICKLY AND EASILY COMPLETED



Hotel Sonnenschein, good afternoon.  
My name is Lisa Müller.  
What can I do for you?

Hello, I need  
a double room for 2 nights.



### And now it's just a few steps to the offer:



First and last name of the guest  
and his e-mail address



Period of stay  
with immediate display of availability



Asking about possible  
additional services



Farewell and sending of  
the offer



### CM Studio .iQuote

The integrated quote manager.

Create offers effectively, send them interactively and  
receive online bookings.

- Starting the quote manager
- Checking the availability from the IBE *(if available)*
- Defining the price offer
- Setting the offer parameters
- Create the quote with one click
- Guest receives the offer by e-mail
- The offer is displayed within the website
- From the inquiry to offers to online booking

